



## **GENERAL TERMS AND CONDITIONS GUESTHOUSE AMICE**

### **DEFINITIONS**

These terms and conditions are for the rental use of rooms for lodging purposes, as well as all other goods and services rendered by guesthouse Amice for the customer.

### **ROOM RATES & CANCELATION POLICY**

1. In the room prices of Guesthouse Amice are breakfast, service charge and tax included. The tax can be changed due to governmental amendment without prior notice. In case of government decision new tax is introduced or changed in Suriname, it will be charged without mutual approval from customers.
2. All Rates are quoted in Euro, however, the payment can also be done in Surinam or US dollar against the actual conversion rate of exchange offices.
3. Room reservation is only guaranteed on the condition, that Guesthouse Amice send the customer a room confirmation.
4. Check in time is 13.00 p.m. on day of arrival, check out time is 12.00 noon on day of departure.  
Rooms must be vacated and made available to the guesthouse not later than 12:00 noon on the departure date. In case of occupying the room longer then needed, Guesthouse Amice will charge 50 percent of the room rate for additional use of the room until 6:00 p.m. After 6:00 p.m. we will charge the customer 100% of the room rate.
5. Cancellations up to 48 hours before arrival are free of charge, in this case Guesthouse Amice must receive a written cancellation. For cancellations within 24 hour before arrival or no show, Guesthouse Amice will charge a cancellation fee of 25% of the reserved nights.  
For cancellations while staying in the guesthouse, the guesthouse will charge a cancellation fee of 50% of the rest reserved nights.

### **TERMS OF PAYMENT**

Payment can be done:

- In cash (Euro, USD or SRD)
- Bank transfers (see below for the bank information)
- Master Card and Maestro (SRD)
- Invoices, only for companies

### **Bank information:**

Transfers can be made to one of the following bank accounts

De Surinaamsche Bank (DSB-bank)

Address: Henck Arronstraat 26-30 in Paramaribo

Swift code: SURBSRPA

Account numbers:

52.79.585 (Euro)

41.61.149 (US dollars)

10.20.234 (Surinam dollars)

Beneficiary: Amice Facilities N.V., Gravenberchstraat 5 in Paramaribo, Suriname.

Charges associated with bank transfers are on the account of the customer.



Invoices need to be paid within 7 (seven) working days after the date mentioned on the invoice. In case of disputable invoices, the client must inform the guesthouse about the details within 7 days. Under no circumstances a disputable invoice can be the cause of paying invoices later than 7 working days or non-payment. A payment is considered received at the moment the full amount is transferred on the bank account of the guesthouse.

### **CHILD POLICY**

- A baby crib is free of charge.
- Per two adults in one room a child up to 2 years old can stay free of charge. For a child older than 2 years we charge Euro 10,00 (ten) per night extra.
- The maximum number of children per room is one (1), when sharing with parents and room size permit.

### **SAFETY**

1. Guesthouse Amice cannot be held responsible for the loss or theft of your personal belongings. Our rooms are equipped with a safety deposit box. The customer can rent the safety deposit box in the room.
2. Guesthouse Amice assumes no liability for loss of or damage to motor vehicles parked in front of on the guesthouse property, nor its contents.

### **CONTACT DETAILS**

#### **Guesthouse Amice**

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Paramaribo

Suriname

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Skype: guesthouse.amice